Michelle Yelen 61 Marie Street Sausalito CA 94965

Aug 28th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

We need competitive regulations that support, protect and keep small businesses on an equal playing field!

Have you ever tried to deal with AT&T? They are a NIGHTMARE. When I was a customer, it took me countless hours over months of dealing with them and I never got my internet issues straightened out nor did I get my money back. I had to take off work 4 times to wait for their repair service and they never fixed anything. Until this company gets it's act together and starts respecting their consumers, they should not have any advantage, they should be punished. I won't bore you with all the details but I could write pages about how bad AT& T is. I have detailed notes, dates and times of all the problems I had but I do not have the energy or the time to fight them and be compensated. They are crooks!

I am sick and tired of the FCC supporting big business.

Broadband is critical to my home and small business. I am an independent contractor and I have no interest in price hikes.

My phone service is actually CHEAPER with having my phone and internet with Sonic, a small local service provider. Additionally I get more services for less money and the quality is better.

I support broadband competition.

I will say one more time, AT& T is a nightmare, they are dishonest, expensive and their service stinks!! Why are you considering giving them more advantages?

Protect the small businesses. Bring back the competition. This is what America is supposed to be about. NO PRICE HIKES.

Michelle Yelen

## Michelle Yelen